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# Introduction

### **COMPANY PROFILE**

In 2002, Applied and Decorative Painting applied its first lick of paint to a building in Brisbane, beginning a journey that would see us play a role in adding colour, style and quality to the city's houses and commercial buildings for years to come.

In the ensuing years Applied and Decorative Painting has built a reputation for quality, care and attention that has surpassed its peers, proven by its Dulux Accredited Painter of the Year award and numerous WOMO awards.

That care and attention does not just apply to the way we treat our customers, but also the company's approach to our team. We take pride in the houses around the city that look great as a result of our work, but we also take pride in the nurturing and personal development of the staff that helps us all brighten up the world we live in.



Dear Applied & Decorative Painting

I write to compliment you and your team on a superb job in repairing storm damage to our house in St Lucia. Although it was a fairly small job, our interactions with you and your colleagues was of the highest professional and technical standard In every respect.

We were extremely impressed by the way that you communicated with us at every stage, that you and your staff came when advised, and did what was agreed, and at the highest standard. We were especially impressed by the way that we were treated - with courtesy and consideration at all times - it was a delight to have your staff at our home.

We were also impressed by the way that the tradesman (Luke) treated his apprentice (Jack): Jack was treated with respect, told clearly what do do and how, given constructive feedback and clear explanations about the task being undertaken.

My own work has involved teaching young people, and I found it refreshing and highly impressive to see how this young man was being helped to learn his trade, and how he responded positively to that help.

Over the years we have had many tradesmen at out place, but none have been as impressive as those from your company. We will certainly call on 'Applied and Decorative Painting' when next we have some work.

Thanks again, most sincerely

Trevo

Emeritus Professor, OAM





# What do you need?

## WHAT DO YOU REQUIRE?

We want to unlock the potential of your property, and seek to find out exactly what you need.

#### Do you need?:

- High-quality, long-lasting Dulux paints and products, arranging and meeting your Dulux Duspec report
- Timber and plaster repairs, minor builds
- Expert workmanship by friendly, experienced painters
- Professional painting for all surface types and timber decking rejuvenation
- 10-Year warranty
- Professional colour consulatation and digital overlay visualisations if required



# Experience

### **OUR SUCCESS**

For Applied & Decorative Painting a project isn't merely a case of enhancing the everyday life of our clients, but upmost care and pride is taken, unlocking the potential of your premises.

That's more than just the way we treat our customers, but also in the way we respect their property. Pride in the job we do and pride in the people we work with. Take pride in your place and ADP will treat it as if it was our own.



O'Reilly's Day Spa & Conference Centre

Mantra South Bank

painting and timber/plaster repairs at many strata complexes across the greater Brisbane region.

Corporate and business work includes luxury hotels, office fit outs, restaurants and medical centres.

Special projects: O'Reilly's Rainforest Retreat Day Spa & Conference Centre, Lamington National Park; UQ's Heron Island Research Station in Great Barrier Reef; South Stradbroke Island's eco-tourism resort Couran















# What we do

### **PAINTING SERVICES**

#### Our expertise includes:

- Painting all interior and exterior surfaces
- Roof and ceiling restoration
- Concrete finishes, sealing and tile sealing
- Paint removal, including lead paint removal
- Sourcing all other maintenance and repair requirements
- Clear, respectful communication and problem solving
- Excellent administration and organisation to deliver quality work efficiently

### **BUILDING SERVICES**

#### Our expertise includes:

- Timber work, plastering and repairs
- Non-structural renovations and extensions
- Building maintenance
- QBCC carpentry licence

## **RATES & REFERENCES**

#### CHARGE OUT RATES (valid to 31/12/2015)

Builder \$85 p/hr

Carpenter \$70 p/hr

Supervisor \$70 p/hr

Tradesman Painter \$60 p/hr

Apprentice Painter/Carpenter \$50-\$35 p/hr

#### **INDUSTRY REFERENCES:**

Brenton South, Mutu Building Service, 0432 710 929

Peter Davies, P&S Davies, 0412 296 078

Dulux QLD representative Jason Osborn 0478 305 488

- He knows hundreds of painters and will tell you we are one of the best

# Safety & Administration

### **OUR PROMISE**

- All staff have their Blue Card/White Card, staff have police checks and have completed our safety induction and SWMS training
- We provide a Job Folder to both you and the site supervisor, so that all materials and work performed is recorded for future reference.
- We have a satellite rostering/recording system, so for charge out work, you will only be charged to the minute for work performed.
- We are CM3 prequalified, meaning we continue to meet ISO 9001 safety requirements.
- All staff are employees, not sub-contractors, so all insurances and workcover are up to date.
- Staff are professional, pleasant to deal with and happy to do night/weekend work if required.
- We have an excellent CRM system which our site supervisors are logged into, so we never miss an appointment and always contact the appropriate person as scheduled.



# **Quality Assurance**



We are a member of Master Painters Association Queensland, an organisation which encourages and recognises the highest standards of trade craftsmanship and ethical business practice. Director Gary Wilson is an MPA board member, as part of his commitment to the painting industry.



Being a Dulux Accredited Painter means we have been recognised by Dulux as leaders in the Australian painting industry. Dulux Accredited Painters are selected based on strict criteria including workmanship and reliability. Our recognised commitment to quality workmanship, a professional approach and customer service is your assurance of a quality job.



We are prequalified for Safety Management through Cm3. This means we help you meet your legislative duty of care ensuring contractors have safe-work processes.



09/02/2015

To Whom It May Concern,

I have known Gary Wilson from Applied & Decorative Painting for 12 years. In this period I have found Gary to be trustworthy, reliable and always presents himself and his business in the highest professional manner.

Gary always ensures his customers are happy with his workmanship on his projects, including an excellent communicator that ticks all boxes when a project is in progress and also follows Dulux paint manufactures specifications in all situations. Gary always fulfills his customers' expectations and more, I have experienced.

Gary is a true professional and I have no hesitation in recommending Applied & Decorative Painting, on any job that he feels he can complete and to the highest quality standard his business always seems to deliver.

Applied & Decorative Painting are very experienced in quality repaints in the residential, commercial, insurance and real estate market segments, and including body corporate work. Applied & Decorative Painting have been recognized by Dulux year on year as a professional well-oiled business that always aims to deliver the highest levels of customer satisfaction and workmanship.

Yours Faithfully, Jason Osborn,

Dulux Trade QLD, Business Development Executive jason.osborn@dulux.com.au – 0478 305 488

# Community

#### **CHARITY SUPPORT**



We are thankful for all we have, so every month, we donate to both UNHCR and a charity chosen by our clients.

We believe 'sharing is having more' and one of the ways we can help brighten our world is through regular donations to charities. Each month, we ask our clients to say which of three nominated charities they would prefer us to donate to. We also regularly support our clients, colleagues and alliances in their fundraising efforts.

#### PAINT FOR A MATE

We recently helped brighten the world of a war widow supported by Legacy Australia, by giving her home a badly needed fresh coat of paint.

Mrs Marie Harvey's Mitchelton home, which was in desperate need of loving care, is now looking fresh and new after we helped to organise and complete the paint removal and repainting for her home.



The volunteer project was completed in partnership with Inspirations Paint and Berger. With many of our team members having relatives involved in past and current wars, helping the families of war veterans is close to our hearts.

#### **ECO-FRIENDLY**

Part of making our world a brighter place to live, is ensuring our painting practices impact the environment as little as possible.

To help lead the painting industry in eco-smart practices, we:

- Use non-toxic and low-VOC products as much as possible
- Contain any potentially polluting waste (for example, old lead paint we have removed) and dispose of in an environmentally responsible manner
- We use the Dulux EnviroWash system to clean brushes

Environmentally sensitive projects we have completed includes:

- University of Queensland's Heron Island Research Station, in the Great Barrier Reef
- O'Reilly's Rainforest Retreat, in Lamington National Park
- Couran Cove, South Stradbroke Island, an ecotourism resort adjoining South Stradbroke Island Conservation Park







# Digital Overlay

## **VISUALISING POTENTIAL**

We believe in great colour schemes, so part of our full colour consultation service is the creation of digital overlays to help all stakeholders visualise new and different colour scheme.

Digital overlays help to visualise your property's potential and confirm colour selection.

Here are some examples of digital overlay:











# Contact Us



Managing Director Gary Wilson



Director and Communications Manager Rachael Langford

For any questions or queries, please do not hesitate to contact us.

Managing Director, Gary Wilson:

Phone: 0409 069 641

Email: gary@appliedpainting.com.au

Director and Communications Manager,

Rachael Langford:

Phone: 0413 007 890

Email: rachael.l@appliedpainting.com.au

### THE DETAILS

- We do all painting, repainting and plaster and timber repairs and minor builds. Our goal is to be your one-stop-shop for refurbishment and maintenance.
- Wherever possible, we use the most environmentally-friendly paints available, including low VOC products.
- We are Dulux Accredited, and we use premium paints for a longer lasting job.
- We are a member of Master Painters Association Queensland, and Director Gary Wilson is a board member of MPA.
- We are Cm3 Prequalified, which means we follow best-practice safety guidelines.
- Staff are trained employees and have had police checks, meaning we are professional and trustworthy, and all insurances are paid.
- 10 year guarantee on all our work, so we do the job right.

#### **Applied & Decorative Painting is:**

- An award-winning company. We have won national and state awards for painting and training. We are the Dulux National Large Painter of the Year 2013.
- Professional, efficient and friendly.
- Proactive with safety, following our safety plan and SWMS.
- A creator of digital colour overlays to show clients their properties in new colour schemes.